



WD TV[®] Live[™] HD Media Player Firmware Release Notes

These release notes provide information on the latest posting of firmware for the WD TV Live HD Media Player.

These release notes provide information on the following:

- [*Version 1.02.21*](#)
- [*Version 1.01.24*](#)
- [*Version 1.01.17*](#)
- [*Version 1.01.11*](#)
- [*Firmware Installation Procedure*](#)



Version 1.02.21:

Resolved Issues:

- Added Play To support for Microsoft Windows 7.
- Added external subtitle location options (Up/Down arrows).
- Added larger subtitle font size options.
- Added Western European language input for keyboard.
- Added serial and part number to About page.
- Added support for embedded subtitles in mpg files.
- Added new category in Photo/Video to view by date.
- Added a field in network settings for changing the workgroup name.
- Added ability to play a video from the preview window without restarting.
- Added username/password feature for SAMBA security.
- Added Wireless LAN strength bar in Network info page.
- Changed default browsing by date to start with the latest files first.
- Changed video browse default to Preview mode instead of Thumbnail mode.
- Corrected several language translations issues.
- Resolved Cover-Art issue with folder.jpg & file.jpeg
- Resolved slow to source MKV files over network share.
- Resolved issues with external subtitle sync adjustment (Right/Left arrows).
- Resolved abnormal display of BMP photos through a media server.
- Resolved audio channel information showing up in AutoPlay mode.
- Resolved Blu-ray ISO subtitles not displaying throughout video playback.
- Resolved Blu-ray slow playback across SAMBA.
- Resolved camera files not enumerating correctly in mass storage.
- Resolved login issue with SAMBA after exiting screen saver.
- Resolved DVR-MS black screen problem on resume after fast-forward and rewind.
- Resolved external sub/idx subtitles flashbacking issue.
- Resolved playback across media server failures.
- Resolved hard drive icon from disappearing in the video list under preview mode.
- Resolved issue of HDMI becoming jittery after long-time play.
- Resolved M4V files not supporting fast-forward and rewind.
- Resolved manual network addressing issue.
- Resolved missing shuffle & repeat icon for slideshow within Flickr.
- Resolved music search not displaying playlist names.
- Resolved network devices (SAMBA) disappearing without warning.
- Resolved PTP issue of unsupported video file formats DX6490, DIMAGE Z2 & X1, Optio555, and DMC-FX2.
- Resolved Sony Walkman not showing photos within directory.
- Resolved unsupported file formats not showing an error message.
- Resolved video playback overscan issue for CRT TVs.
- Resolved WIFI Belkin F6D4050 with Ralink 3070 chip, and Linksys WUSUB100 Ver 2.
- Resolved WIFI ZyXel NWD-270N dongle not enumerating.



Version 1.01.24:

Resolved Issues:

- Redesigned YouTube™ user interface to comply with YouTube requirements.
- Resolved search results in YouTube to be in the same order provided by YouTube.
- Added Flag Video feature to YouTube.
- Added seeking controls (fast-forward/rewind) in the YouTube player in 10-second increments.
- Updated to the new YouTube Video logo throughout the application.
- Modified YouTube video timestamp format to make it more readable.
- Implemented Add to Playlist feature in YouTube.
- Added Save search queries to save users time in re-entering search terms in YouTube.

Version 1.01.17:

Resolved Issues:

- Improved the reliability of the WD TV Live firmware upgrade manager by incorporating a more robust method of upgrading firmware over the Internet.

Version 1.01.11:

Resolved Issues:

- Added a progress indicator when searching for online firmware updates; previously there was no feedback to the user.
- Added a “Display Resolution” field so that users can see the current resolution setting more efficiently; previously this setting was within another menu.
- Added a warning and confirmation message before a file is overwritten using the file manager; previously there was no warning.
- Added multiple page support for file management functions; previously only one page could be managed through the file manager.
- Added a user selectable “on/off” for the fade in and fade out effect while browsing files; previously this was defaulted to “on” all the time.
- Added a message when the USB device is improperly removed without being ejected first.
- Added cover art display function when viewing music files in album view.
- Added more character spaces for filenames when viewing videos in preview mode; previously the filenames were very short before being cut off.



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- Resolved overlapping filenames with “Repeat” and “Shuffle” icons.
 - Resolved absence of audio when there is only a single, center channel audio stream in a video.
 - Resolved irregular spacing between lines with Korean subtitles.
 - Resolved UI issue when “Related Videos” is displayed in YouTube; previously a Flickr® image would also be displayed.
 - Corrected typo in the YouTube menu to “Delete all accounts;” previously “Delete all account” was displayed.
 - Resolved wording issues on the network password menu.
 - Resolved issue where WLAN preferences appeared even if no WLAN adaptor is connected.
 - Resolved filename display issue in preview mode where filenames were being truncated to “...” even if there were only 3 remaining characters to be displayed.
 - Resolved issue with Flickr network connection dropping when the “Prev” or “Next” keys are repeatedly pressed on the remote.
 - Resolved issue of files sorting and sequencing first by capital letters, then by lowercase letters; files previously displaying in this order: A.jpg, B.jpg, a.jpg, now display properly as: A.jpg, a.jpg, B.jpg
 - Resolved playback issue where green blocks would appear on the screen when using “FF” or “Rev” during VOB playback.
 - Resolved issue of the progress indicator not automatically disappearing after “FF” or “Rev” was used during playback.
 - Resolved issue of the info bar not appearing after using a “Next” or “Prev” function during file playback.
 - Resolved issue that caused the device to hang while refreshing network settings.
 - Resolved display error when streaming music files from uPNP server for next song display.
 - Resolved font issue in the drive unlock password menu.
 - Resolved issues with Live365 sorting parameters and row attributes.
 - Changed error message from “Folder could not be accessed” to “Auto Play content could not be accessed” when Auto Play is on and there is no playable content on the root of the drive.
 - Resolved issue when trying to playback an empty folder; previously it would process infinitely with no result or error.
 - Resolved issue when displaying photos from a network share where “Prev” and “Next” are used; previously the pictures would display out of order.
 - Resolved issue where the WD TV Live Media Player would hang if a NAS device is disconnected from the network during media playback.
 - Resolved Spanish translation issues.
 - Resolved issues pertaining to Pandora playback and interface.
 - Removed unnecessary icon in file management page.
 - Resolved issue where WD TV Live Media Player failed to refresh the attached storage when browsing from a PC.
 - Resolved issue where YouTube video could not be replayed after switching from wired network to wireless network.
 - Resolved playback issues with some AVI files where audio would de-sync from the video, previously audio would keep playing but video would re-start halfway through.
 - Resolved issue with Twonky Media server where the WD TV Live HD Media Player was being displayed as “Generic Playback Device;” the appropriate name is now displayed.



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- Resolved issue where WD TV Live HD Media Player kept trying to catalog the hard drive after it had been ejected.
 - Resolved issue in YouTube video playback where video information is still displayed in “Related Videos” section.
 - Resolved restart issue during browsing in Live365 VIP stations.
 - Resolved issue in YouTube search that causes the WD TV Live HD Media Player to restart.
 - Resolved playback issues with some MPEG2 video files.
 - Resolved translation issues with Live365 sign-in page.
 - Resolved issue where file skip (“Prev” and “Next”) doesn’t work properly when there are only two files in the folder.
 - Resolved issue surrounding “File Repeat” function after a system reset.
 - Resolved issue of time-stamping files to “1/1/2000”; now timestamps are untouched by the WD TV Live HD Media Player.
 - Expanded support for user names greater than 20 characters.



Installing the Firmware Update

Firmware is an important set of instructions that tells your WD TV Live HD Media Player how to operate and what the interactive screens look like, as well as ensures accurate functionality. Upgrading the firmware is important because WD continues to develop newer, faster, and more efficient tools that enhance your WD TV Live HD Media Player's capabilities and promotes ease of use.



Important: Make sure the WD TV Live HD Media Player's AC power adapter remains connected during the firmware update. A power disruption during the update process can corrupt the system firmware. Also, make sure that you do not unplug the USB storage device

To update the firmware via a USB device:

1. Go to <http://support.wdc.com> to download the latest firmware update compressed file for your WD TV Live Media Player.
2. Click "Downloads" then the product name (or photo).
3. Extract the three files (.BIN, .VER, and .FFF files) to the root (top level) of a portable USB drive.
4. Connect the USB drive to the WD TV Live Media Player's USB port.
5. Press HOME, and then select the Settings bar.
6. Select the firmware upgrade icon, and press ENTER.
7. You are prompted to perform the firmware upgrade.
8. Select OK on the firmware update prompt, and then press ENTER. This will restart the system.
9. After restarting, the system automatically enters firmware upgrade mode.
10. Once the update process is completed, the WD TV Live HD Media Player will restart again.
11. Once the WD TV Live HD Media Player restarts, the new firmware is automatically loaded.

Important product update notes:

Make sure the only USB drive connected to the WD TV Live HD Media Player contains the product update files.

To update the firmware via the online update tool:

Once firmware is available through the online update tool, you will be automatically prompted to update. Simply click "Okay," and the update will be downloaded and applied.

Alternatively, users may manually check for an online update at any time by going to the "Check for updates" section within the device settings menu, while the device is connected to the Internet.

